



Broadcast  
Bionics

# Bionic Studio Keyboard Shortcuts

<Duncan Smith>



---

Bionics Corporation Ltd (trading as Broadcast Bionics),  
The Barn, Hurstwood Grange, Hurstwood Lane, Haywards Heath RH17 7QX  
T: +44 (0)1444 473 999 F: +44 (0)1444 473 888 E: [sales@bionics.co.uk](mailto:sales@bionics.co.uk)

## Bionic Studio Keyboard Short cuts

Main keyboard shortcuts (all views except screener view);

F1	Answer Next Call
F2	Dial
F3	Pop up On Air queue viewer
F5	Call park
F6	Hangup call
F7	Mark as Flagged
F8	old and put into On Air queue ( <i>Or screen if set to screened mode</i> )
F12	Print
SHIFT + CTRL + F1	Terminate call on hybrid 1
SHIFT + CTRL + F2	Terminate call on hybrid 2
SHIFT + CTRL + F3	Terminate call on hybrid 3
SHIFT + CTRL + F4	Terminate call on hybrid 4
SHIFT + CTRL + F5	Terminate call on handset
SHIFT + F1	Route call from handset to hybrid 1
SHIFT + F2	Route call from handset to hybrid 2
SHIFT + F3	Route call from handset to hybrid 3
SHIFT + F4	Route call from handset to hybrid 4
CTRL F1	Route from hybrid 1 to handset
CTRL F2	Route from hybrid 2 to handset
CTRL F3	Route from hybrid 3 to handset
CTRL F4	Route from hybrid 4 to handset
CTRL + HOME	Show selection ( <i>client restart</i> )
CTRL + A	Answer "VIP Service" (probably XD)
ALT + M	New Message



## Bionic Studio – Screener keyboard shortcuts.

F1	Answer longest waiting call
F2	Dial / DTMF pad
F5	Hang up Handset
F6	Hang up Handset & mark as REJECT
F7	Hang up Handset and mark as FLAGGED
F8	Open Call History for the caller
F9	Open / Close Dispositions selection, then CTRL + A-T to select
F10	Open / Close Age selector, then CTRL + A-F to select
F11	Put call on hold and add to On-Air queue
F12	Print
CTRL + 1-5	Call Rating
CTRL + F, M, O	Call Gender
ALT + 0-9	Tag picker (0 = no tag)

## User Configurable Shortcuts;

In the WebManager, under System, a user can define what happens when they CTRL-Click, SHIFT-Click or ALT-Click a line.

Options are "Drop Call", "Call Details", "Toggle Details" and "Toggle Screened".

LINE CTRL+CLICK COMMAND	None ▼
LINE SHIFT+CLICK COMMAND	None ▼
LINE ALT+CLICK COMMAND	None ▼

